



Mercedes-Benz

AMPHITHEATER

We are now hiring Event Staff for the Mercedes-Benz Amphitheater concert and event season. Event Staff will fulfill all duties listed below and may be assigned to several different duty posts throughout the event. Event Staff will be assigned to duties depending on their experience, performance and event needs. Applications are accepted on a year-round basis. Duties include, but are not limited to:

In any Assignment:

- Interact with guests and staff in a professional and courteous manner
- Provide directions and information to guests
- Be knowledgeable about venue procedures, as well as event-specific procedures
- Provide assistance for guests with special needs
- Respond politely to guests who have complaints or suggestions
- Keep the facility clean, collecting litter throughout the facility or by your assigned post
- Identify trip hazards and any obstructions to access ramps or stairs
- Maintaining awareness of the environment and reporting any suspicious activity
- Maintaining a neat and professional appearance

Crowd Management Assignment:

- Gate Security, including bag check, use of metal detectors, hand wands
- Access control to restricted areas
- Verifying credentials
- Keeping aisles and fire lanes clear
- Restricting food and beverages from entering or leaving the facility
- Direct guest to entrances and exits

Clean Up Assignment:

- Maintaining cleanliness of restrooms during events
- Basic cleaning of restrooms after the event
- Collection of litter during and after the event
- Emptying of garbage and recycling bins during and after the event
- Working with concessions and merchandise staff to remove garbage and recycling
- Blowing debris from the stands to collection points after the event
- Sorting recyclables and removing after the event

Compensation

Event Staff - \$16/ hour

Custodial - \$17/ hour

Event Staff should expect to work between 6-10 hours on average per event, depending on assignment and event type. The Amphitheater hosts about 18 major concerts per year, several community and sponsor events, as well as Holidays on the Plaza, an eight week long ice-skating rink from midNovember through mid-January at Government Plaza in downtown Tuscaloosa.

For a list of announced shows visit <https://www.mercedesbenzamphitheater.com/calendar/>